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| --- | --- | --- |
| CRF ID: 116432 | Requested By: KRISHNADAS N K | Developer: SATHI.A.A,STENILA LUVIS |
| SR No:  SR147686 | User Dept: SALES CALL CENTRE |
| TechLead: VIVEK M S | |  |  | | --- | --- | | Testing Engineer: AMIT |  | | Release Date: 12-05-2023 |
|  |  |  |
| Project name:  |  |  | | --- | --- | | Sales Call Centre IBOB Report |  | | | |
| Brief description of Project: RPA team need to send sales call centre IBOB report on regular basis. For this robotics automation facility is required. | | |

Modified business process

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| --- |
| NA |

Modified user interface details with screen shots

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| --- |
| NA |

Modified database elements -

|  |  |  |  |
| --- | --- | --- | --- |
| **DB Element Type** | **DB Element Name** | **Change details** | **Reasons for the change** |
| Tables: | NA | NA | NA |
| Procedures: | NA | NA | NA |
| View: | NA | NA | NA |
| Other Elements: | Other Elements: | NA | NA |

New Database Elements -

|  |  |  |
| --- | --- | --- |
| **DB Element Type** | **DB Element Name** | **Reasons for bringing this new change** |
| Tables: | NA | NA |
| Procedures: | NA | NA |
| View: | NA | NA |
| Other Elements: | NA | NA |  |

Web Service Level Modification

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| --- | --- | --- | --- |
| **Service Type** | **Service Name** | **Change details** | **Reasons for the change** |
| Tables: | NA | NA | NA |
| Procedures: | NA | NA | NA |
| View: | NA | NA | NA |

Application deployment details (DC)

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| --- | --- | --- | --- |
| Parent Application  Name | Domain Name | Application Server Details (IP Details) | Folder Location |
| Application deployment details (DR) | |  |  |
| Parent Application  Name | Domain Name | Application Server Details (IP Details) | Folder Location |

Infrastructural changes if any

|  |
| --- |
| NA |

Vendor level integrations if any

|  |
| --- |
| NA |